



Operational Excellence Management

Everything you need to achieve operational excellence in your hotel



LOYALTY



ONLINE SURVEY



HOUSE KEEPING



MOBILE CHECKIN



PMS INTEGRATION



CUSTOMER COMMENTS



DIGITAL CONCIERGE



TASK MANAGEMENT



MOBILE APP



CRM

Loyalty

Create offers,
increase customer loyalty



PMS Integration

Send tasks and create guest
profile from PMS



Customer Comments

Increase guest
satisfaction , ranking on
review sites



Task Management

Get things done faster and right



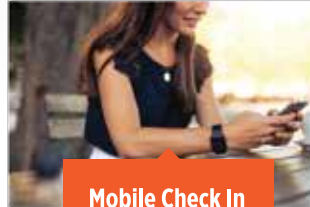
Housekeeping

Control room condition
with online Roomrack



Mobile Check In

Avoid the queues
at the
check-in desk



Online Survey

Send online survey to your guests
before, during and after visit.



Mobile App

Synchronize tasks between team
members in mobile devices



Digital Concierge

Simple and innovative way of
informing your guests.



Opex is a new web based platform for hotels to achieve operational excellence.

Acquire and maintain integrated data capture for comprehensive analysis and decision making.

Provides perfect communication between hotelier and guest, hotelier and hotelier.



Would You Like to Know Exact Answers of These Questions ?

Which task
takes the most time?

Did you satisfy
your guest
completely?

In which subject you
receive the most
complaint?

Does your
complaints handled
according to ISO
10002 Quality
Standarts?

In which subject
your guests give
feedback?

